

Hello Homewatch Family,

I want to discuss the unprecedented challenges brought to us in 2020. We have been faced with a global pandemic that impacted us on every front. Our health care system has been tested, our economy has been strained, our families have experienced loss, and our hearts remain heavy with the lasting impact this virus will have on our day-to-day lives.

If COVID-19 wasn't enough, we are now faced with some very serious social issues impacting our great nation. The affects of the most recent tragedy are being felt from coast to coast, and people are experiencing a wide range of feelings including sadness, anger, and hopelessness. I want each of you to know that I feel your sadness. I feel your anger. I feel your urgency to hold



Breanne Stuart President / CEO

officials accountable. I want you to know it is OK to be upset. It is OK to expect more. It is OK to express how you feel, and it is OK to ask for help when you just can't burden the load yourself.

The Homewatch team is actively monitoring the temperature of our collective communities. While we are working to establish new norms post COVID-19, we are faced with the new challenge of ensuring that our employees can travel throughout the community confidently and safely. As we learned so quickly during the pandemic, the work we perform is essential, and our clients depend on us. My management team is committed to keeping you safe and up to date with any potential disruptions within the communities we serve. As we have always been a family, I ask for your help in keeping us up to date with issues you observe as well so that we can spread the word to other team members.

I am sad about recent events, but I am optimistic because of the strength I have observed in each of you. We have overcome challenges in the past as a team. We will rely on each other like we always have, knowing that help is a phone call away. We will communicate resources to you as we gain access to them. These include community partners who offer mental health support, who may be able to assist with stress management tools, or who may just provide forums for you to discuss feelings with others in the community who share in your uncertainty. I need you to know that we stand together as a team and will continue to support one another.

These are unprecedented times. Many would argue that these are issues only confronted once every generation. We know from the past, that how we meet these challenges will define us in history. It will not be easy, and it will not go away quickly. We will experience fear, but we will come together and confront the problems together. We will be confident in the person standing next to us. We will continue to serve the community and fill the ever-important roll we serve with each client we impact. We will emerge from this stronger than when we went in.

Thank you for your hard work. Thank you for your dedication to your profession. Thank you for staying strong. And thank you for being part of the Homewatch Family.

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